



## CASE STUDY LIFTCo

## Background

LIFTCo is a Private Finance Initiative (PFI) project board responsible for a portfolio of healthcare properties in the south of England. The board approached Callidus with a request for a programme of health and safety and fire safety compliance audits to be carried out across its entire portfolio to gain an understanding of the levels of health and safety and fire safety compliance in each property.

## Solution

Callidus worked with the LIFTCo Special Purpose Vehicles (SPV) managers to develop an audit methodology, which included rolling out a programme of annual audits and proactively monitoring and managing completion of remedial actions generated by the audits over a set time frame.

The audit programme comprised the following key deliverables:

- Desk top review of existing data to identify key activities, hazards and risks which were then used to inform the audit programme.
- Development of delivery programme, working within confirmed time constraints and healthcare building restrictions.
- Liaison with key audit stakeholders during the audit process including the SPV managers, NHS Trust and the hard / soft FM service provider contact.
- Development and publication of cloud-based audit reports issued within five working days of each audit.
- Monitoring and close out of remedial actions generated from the audits in collaboration with the FM providers and SPV managers.

## Outcomes

As a result of the audit programme we designed and implemented, the project board were provided with evidence of the level of compliance applicable to each healthcare property in its portfolio.

## What We Transformed



Formal, regular and in-depth audit programme designed and rolled out across an entire PFI healthcare portfolio transforming the approach to proactive monitoring within the project portfolio.



Proactive action close out process to address non-conformances and improvement areas identified during the audits.



0113 385 2740  
[info@wearecallidus.com](mailto:info@wearecallidus.com)  
[www.wearecallidus.com](http://www.wearecallidus.com)