



CASE STUDY La Redoute

Background

La Redoute is a leading online French fashion retailer and was in need of a Competent Person for health and safety to comply with Regulation 7 of the Management of Health & Safety at Work Regulations 1999. La Redoute did not have an in-house health and safety professional, although they did have a need for health and safety support. La Redoute engaged Callidus to provide this expertise for them on a consultancy basis.

Solution

Upon appointment as the competent person for La Redoute, Callidus arranged and chaired a meeting with members of the HR, Facilities Management and Legal departments to discuss the health and safety strategy for the year ahead. The meeting identified a number of key areas where additional assistance from Callidus was required, specifically within fire safety and the management of safety arrangements associated with the company's annual fun day.

Callidus continue to guide La Redoute with ongoing health and safety strategy by chairing regular meetings and providing technical guidance on specific health and safety queries raised by La Redoute employees.

Outcomes

Callidus have ensured La Redoute are complying with health and safety legislation, and we have also been able to provide additional services to improve performance. This has included carrying out fire risk assessments with an associated action plan strategy for each of their offices. Callidus have developed and delivered a bespoke fire safety training course including Evac chair training for La Redoute's fire marshals and incident controllers. Callidus have also provided expert guidance in La Redoute's fire and emergency evacuation plan at each site. We have been able to provide La Redoute with a dedicated health and safety professional at a fraction of the cost of a full-time member of staff.

What We Transformed



Health and safety competent person support in place for assistance when required at a fraction of the cost of a full-time directly employed equivalent.



Fire safety training delivered rendering the organisation fully compliant in terms of fire marshal coverage.



Fire risk assessments completed for the organisation's premises to achieve compliance with the Regulatory Reform (Fire Safety) Order 2005.



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