



CASE STUDY Primark

## Background

In the context of an ever-changing retail estate, leading retailer Primark were looking for health and safety assistance with their property refurbishment schemes, and specifically with the provision of principal designer advisor services to help them ensure their projects were carried out safely.

## Solution

Having accumulated considerable experience working in the retail environment, Callidus were able to provide a specialist principal designer advisor solution for Primark to give assurance that information on specific health and safety risks relating to projects were effectively identified and communicated to the relevant parties to reduce the risk of incidents in a fast-paced environment.

## **Outcomes**

By using Callidus for principal designer advisor services on its projects, Primark gained assurance that health and safety advice and assistance was being provided by an industry specialist with knowledge about the key risks and challenges of construction and refurbishment in the retail sector.

## What We Transformed



Provision of specialist principal designer advisor services to enable compliance with the Construction (Design & Management) Regulations 2015



Provision of pragmatic and tailored health and safety advice during delivery of retail construction and refurbishment projects

